



- **Needs Improvement**

- **Baltimeter Installations.** The Department of Public Works is attempting to replace approximately 401,690 meters with new AMI water meters in an effort to provide more accurate billing. There are currently 4,039 remaining Baltimore City meters that need to be installed down from the 5,599 reported at the last CitiStat meeting. Of the 4,039 meters approximately 2,200 are under review and 1,900 have been returned to the contractor for installation. 13,658 meters still need to be installed in Baltimore County which is a decrease from the 15,448 reported at the previous CitiStat meeting. DPW is attempting to get the meter installation number down for the go live date, however, the meter shop has made it clear that they have enough staff to manually read the meters that have yet be replaced. The charts on the next page show the number of meter installations broken down by region. Nonetheless, the last few meters are proving difficult to resolve and are, therefore, taking a much longer time.

METER UPGRADES	TOTAL CONTRACTED METER	LAST REPORT TOTALS	TOTAL COMPLETED INSTALLS AS OF 10.3.16	TOTAL ACCOUNTS CANCELLED AS OF 10.3.16	ACCOUNTS REMAINING TO COMPLETE
CITY - Residential	193,152	185,168	186,428	4,447	2,277
CITY - Commercial	6,028	3,979	4,222	44	1,762
CITY - TOTALS	199,180	189,147	190,650	4,491	4,039
COUNTY - Residential	197,618	185,068	186,514	75	11,029
COUNTY - Commercial	4,811	1,913	2,182	0	2,629
COUNTY - Totals	202,429	186,981	188,696	75	13,658
GRAND TOTAL	401,609	376,128	379,346	4,566	17,697

**Commercial (meters 3+ inches, detector check meters, intermediate meters)*