

**Stephanie Rawlings-Blake**  
*Mayor*



Room 250  
City Hall  
Baltimore, MD 21202

December 2<sup>nd</sup>, 2016

**TO:** The Honorable Stephanie Rawlings-Blake, Mayor  
Kaliopé Parthemos, Chief of Staff  
Colin Tarbert, Deputy Mayor  
Sameer Sidh, Director of CitiStat

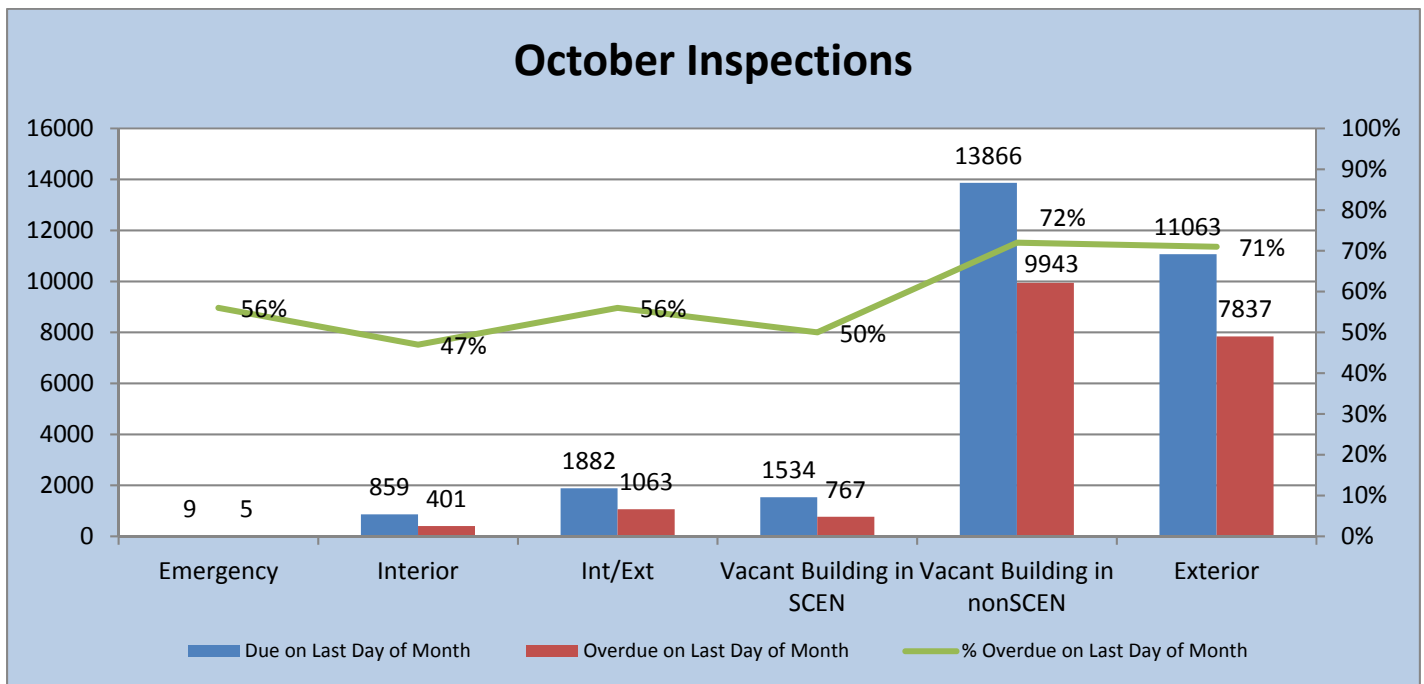
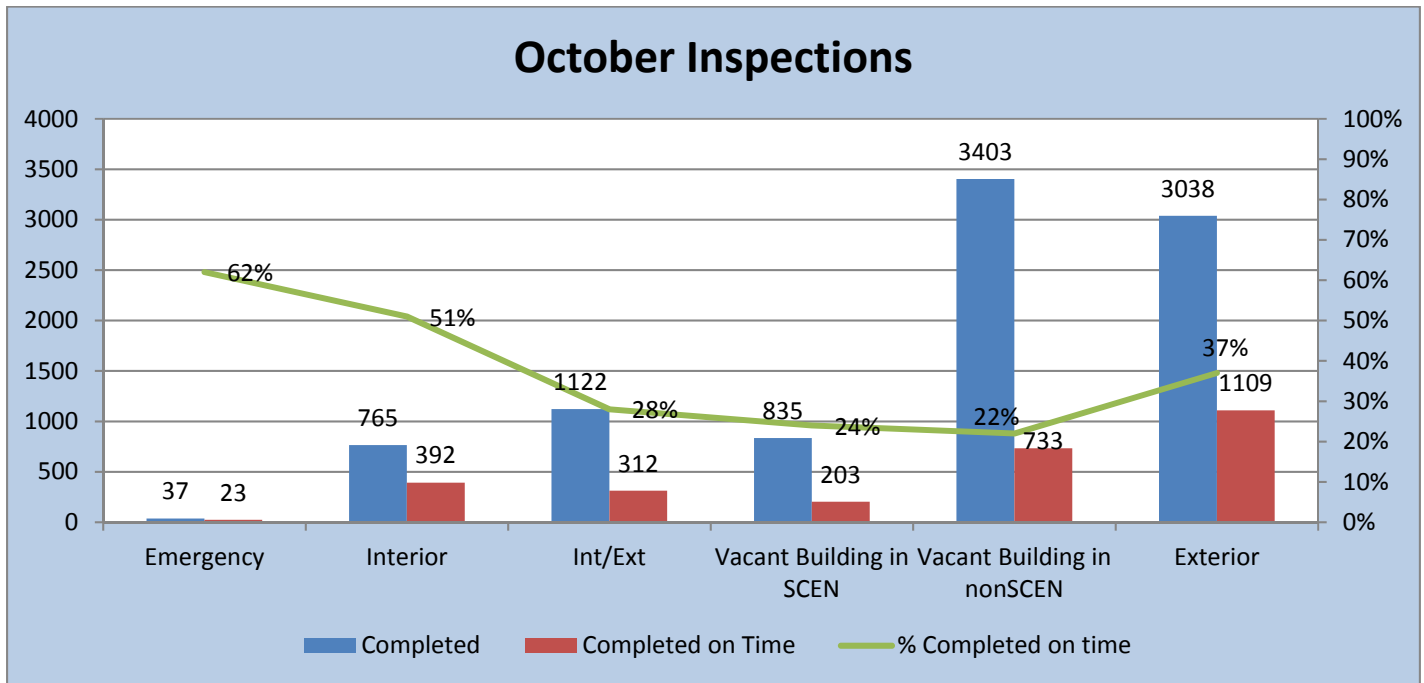
**FROM:** CitiStat Team

**SUBJECT:** DHCD Briefing



- **Making Progress**

- **Code Enforcement.** To maintain safe and attractive neighborhoods throughout the city, Baltimore Housing's Code Enforcement Division enforces the city's housing, zoning, building and related code. There are 4 Housing Code Enforcement districts, (NW, NE, SE, SW) which are further divided into sub district.
- The template was recently reworked to better represent inspection data. Inspections are prioritized in the following order:
  - a. Emergency
  - b. Interior
    - i. Service Requests
    - ii. Reinspection
      1. V2V
      2. Interior Reinspections
  - c. Int/Ext
  - d. Vacants
  - e. Multiple Family Dwelling
- Below is a snapshot of the October inspection data.



- Needs Improvement**

- Permits and Trade Inspections.** Baltimore Housing’s Office of Permits and Building Inspections enforces the building code, as well as state laws pertaining to construction and occupancy. This office issues building permits and provides subsequent inspections for construction, alteration, electrical, mechanical, and plumbing work in both commercial and residential structures. Below are charts displaying the performance in various permits/services in the one stop shop and the total amount of trade inspections for the calendar year.

- A- Zoning
  - B-COM, USE, TMP permit applications
  - C-Com Amendment/Extension and DEM permit applications
  - D-Trades Licensing and Registration
  - F-Pickup and Duplicate Document Request.
- The percentage of ticket waiting times exceeding 15 minutes (depicted by the orange line below) has increased for all ticket types but the D ticket since August.

